



National Blood Transfusion Service is a decentralized unit which comes under Ministry of Health, Sri Lanka. NBTS is the sole supplier of blood and blood products to all state hospitals and some of the private hospitals which are registered under Ministry of Health for supply of blood and blood products. Having its head quarters at National Blood Centre (NBC), NBTS has 96 blood banks island wide.

CHALLENGE

Outdated end-of-life legacy technologies that created inefficiency and security issues that hindered overall operations and customer service.

SOLUTION

A web based and centralized system connecting all blood centers, independent blood banks & blood banks within hospitals.

The system also enables the management of the entire blood transfusion cycle by managing and recording blood donations, organizing mobile campaigns, blood processing in different labs and managing storage.

RESULT

Streamlined an essential national service

On time Delivery

Agile outputs

Satisfactory customer service